



## **Program Schedule:**

# NISCL Certificate Program in Healthcare Supply Chain and Procurement

### **UPON COMPLETION, YOU'LL DEMONSTRATE:**

Functional capability across core planning disciplines, with an emphasis on applying quantitative techniques to predict market needs, balancing working capital with customer service and aligning demand, supply and inventory strategies to drive responsiveness and efficiency.

### **TO EARN THIS CERTIFICATE, YOU'LL COMPLETE:**

- **2 Workshops** (Each workshop is instructor-led & live online):
  - Supplier Relationship Management & Risk Management (2-Days)
  - Social & Indigenous Procurement (1-Day)
- **2 Online Modules** (Self-study):
  - Public Sector Supply Chain Management
  - Major Projects, Capital Goods and Services
- **Exam**
  - You must complete the above course requirements before the Exam.



## REGISTER FOR COURSES & THE EXAM:

Once you have registered and paid for this Certificate Program, you will receive your Certificate promo code in a confirmation email. **You are not yet registered for your courses or the exam.**

To register for your courses and the exam, use the Certificate Program code you receive to register for all course requirements and the Exam. In the table below, click to register for any component, then enter the code in the section titled "Optional."

**Optional**  
Have a promotional code? Enter it here.

This will allow you to register for courses and the Exam at **\$0**, since you have already paid for these components through your Certificate Program purchase.

You may register for courses in any order, according to your preference—there is no recommended order that you must follow. Once all your courses have been completed, you may then register for and complete the Exam.

## Workshop Registration Links:

Use the links below to register for the live online workshops.

|                                                    |                                     |                          |
|----------------------------------------------------|-------------------------------------|--------------------------|
| Social & Indigenous Procurement                    | Oct 6, 2026 (10 AM – 5 PM ET)       | <a href="#">REGISTER</a> |
| Supplier Relationship Management & Risk Management | Jan 26 & 27, 2026 (10 AM – 5 PM ET) | <a href="#">REGISTER</a> |

## Online Module Links:

Use the link below to register for the self-study online modules.

|                                            |                          |
|--------------------------------------------|--------------------------|
| Public Sector Supply Chain Management      | <a href="#">REGISTER</a> |
| Major Projects, Capital Goods and Services | <a href="#">REGISTER</a> |

## Exam Registration Link:

Use the links below to register for the Exam after you have completed all 3 workshops and the self-study module.

|                                                                        |                          |
|------------------------------------------------------------------------|--------------------------|
| Certificate Program in Demand Planning and Inventory Management - Exam | <a href="#">REGISTER</a> |
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## LEARNING OUTCOMES

### Social & Indigenous Procurement

Upon completion, you will be able to:

- Explain the principles of sustainable, social, and Indigenous procurement and their role in economic and community development
- Identify barriers, myths, and opportunities for integrating social and Indigenous considerations into procurement processes
- Apply social and Indigenous procurement strategies across common sourcing methods (e.g., RFP, tender, direct award)
- Develop requirements, evaluation criteria, and mechanisms that promote ethical sourcing and supplier diversity
- Engage with Indigenous suppliers and build meaningful relationships to support reconciliation and inclusion
- Implement best practices for operationalizing social and Indigenous procurement within organizational policies and processes
- Monitor and report on procurement outcomes to demonstrate impact and continuous improvement

### Supplier Relationship Management & Risk Management

Upon completion, you will be able to:

- Strategies for transitioning to more strategic relationship management operations:
- Account Relationship Management -What is it? It involves creating an organizational design that facilitates strategic relationship management through account management in the healthcare industry, this process includes dealing with suppliers and customers
- Commodity Management- This concept pertains to setting up category management frameworks, understanding the stages of strategic commodity management, and learning how to operationalize these processes
- Contract Management - This refers to understanding the guiding principles of a strategic management process, policy, and structure
- Risk Management - In the context of relationship management, risk management involves identifying potential risks and addressing them effectively. Framework for assessing risk and applying it to relationship, commodity, and contract management

### Public Sector Supply Chain Management

Upon completion, you will be able to:

- Describe the unique characteristics of public sector procurement
- Identify the stakeholders of public sector supply chains.
- Understand the unique public (vs. private) sector perspective on supply chain management
- Discover the advantages and disadvantages of collaborative procurement
- Explain the rationale for competitive bidding in public procurement
- Describe the alternatives to competitive bidding (e.g., negotiation and sole sourcing) and identify conditions under which these alternatives could or should be used
- Identify the potential benefits and legal issues in public sector online tenders
- Describe the unique aspects of ethics in the public sector
- Identify lessons for the public sector from the ethics commission reports and scandals
- Assume the role of "whistleblower" and consider alternative courses of action
- Identify unique challenges and opportunities associated with procurement and supply chain management by the federal government
- Identify unique challenges and opportunities associated with procurement and supply chain management by provincial and municipal governments
- Understand unique aspects of procurement and supply chain management in the health care and education sectors
- In an advisory role to a public sector health care authority, make a recommendation on joining a third-party purchasing cooperative
- Describe how sustainability should be a part of the value proposition

### Major Projects, Capital Goods and Services

Upon completion, you will be able to:

- Define services, capital goods, and major projects
- Define growth in the services sector and the need for performance optimization
- Describe the differences and similarities in the capital equipment acquisition process relative to normal operating goods
- Analyze capital goods investment by understanding the present value concept and total cost of ownership
- Understand the process of project management for large projects, and the impact on the supply chain
- Describe issues related to asset disposal and asset recovery
- Discover emerging trends in supply chain management of major projects



## NISCL Certificate Program Terms and Conditions

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### PROGRAM COMPLETION TIMELINE

Participants have up to one (1) year to complete all certificate requirements, including the Final Exam.

### CANCELLATION AND REFUND POLICY (CERTIFICATE REGISTRATION)

Certificate program purchases are non-refundable.

### CERTIFICATE REGISTRATION CONFIRMATION

Upon registration for the Certificate program, participants will receive an automated confirmation email containing a certificate program access code, registration details for upcoming workshops, registration links for self-study modules (if applicable), and a link to the Final Exam. The Certificate Program access promo code must be used when registering for courses and the Final Exam, to ensure no additional costs are incurred. (NOTE: Subscription Clients: the registration promo code is NOT the same as the subscription promo code - it is specific to the Certificate Registration promo code.)

### ACCESS TO YOUR CERTIFICATE

Once you have completed the Final Exam, your digital certificate will be available to download from the NISCL Brightspace learning portal on the Awards page. This will be the only copy provided (i.e., no physical certificate).

### SHARING OF THE PROMO CODE

Sharing your Certificate promo code is strictly prohibited. If you are found to have shared your promo code, you will forfeit your registration fee, and, in the case of Subscription Clients, you will be obligated to pay the full Certificate fee for yourself and for those with whom you share the code.

You will also be considered in violation of the [NISCL Code of Ethics](#).

To earn this Certificate, participants are expected to complete all courses listed in the Course + Exam pathway. If you have previously completed any of these courses with NISCL, you are not obligated to repeat them if you are confident in your knowledge. Prior NISCL course completion does not reduce or discount the Certification costs. Finally, no equivalencies, exemptions, or substitutions are available for courses completed outside of NISCL, or for prior credentials, certifications, or work experience.

### CORPORATE SUBSCRIPTION INDIVIDUALS

If your company does not renew its Subscription contract with NISCL, or if you change companies, you will be required to pay for the Certificate program.



## Certificate Components

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### ACCESS TO WORKSHOPS

All workshops are held via Zoom per the schedule. Upon registration for a workshop, participants will receive an automated confirmation email containing the workshop Zoom registration link. Two (2) days before the workshop dates, participants will receive further instructions on how to access the workshop materials. If you do not receive the confirmation email with the Zoom link after registration, and/or an email with instructions on how to access the workshop materials at least two (2) days before the workshop itself, please email [info@niscl.ca](mailto:info@niscl.ca).

### WORKSHOP CANCELLATION POLICY

Cancellations must be submitted by email at least five (5) business days before the scheduled workshop date.

A cancellation fee of \$100 is applicable if notification is received less than 5 business days before the start of the course or if the registrant does not attend the course.

### ACCESS TO SELF-STUDY MODULES

This certification requires participants to complete one self-study module. Participants will have access to the self-study module two (2) business days after registration. If by the end of these 2 days, you do not have access, please email [info@niscl.ca](mailto:info@niscl.ca).

### MODULE COMPLETION

The self-study online module must be completed within ten (10) weeks of enrolment. After this time, if you have not completed the module, you will be automatically unenrolled. Therefore, please register for the self-study module when you are confident that you will be able to complete the module within ten (10) weeks of enrolment.

### ASSESSMENT AND PASSING REQUIREMENTS

The Final Exam is completed online via the NISCL Brightspace learning platform. A minimum grade of 70% is required to pass the final Exam and thereby successfully earn the NISCL Certificate. You will have up to two (2) attempts to pass the exam (i.e., if you score 69% or lower on your first attempt, you will have a second and final attempt to pass the Final Exam). You will automatically receive a second and final attempt if you are unsuccessful on your first attempt (i.e., no additional registration is required).

Questions? Contact us at [info@niscl.ca](mailto:info@niscl.ca)